

Warranty Service Programs



P/N 910015R2 (November 2007)

Region	Product Category	End-User Customer Warranty			OEM Customer Warranty		
		New Product <i>(See warranty for details)</i>	Refurbished Product <i>(See warranty for details)</i>	Repaired Product <i>(See warranty for details)</i>	New Product <i>(See warranty for details)</i>	Refurbished Product <i>(See warranty for details)</i>	Repaired Product <i>(See warranty for details)</i>
North America Asia-Pacific European Union	Vx-2000 Series Systems Vx-3000 Series Systems	12 Months	3 Months	3 Months	12 Months <i>(15 Months from Shipment)</i>	3 Months <i>(6 Months from Shipment)</i>	3 Months <i>(6 Months from Shipment)</i>
North America Asia-Pacific European Union	Vx-2000 Microplasma Sources Vx-3000 Microplasma Sources Other Accessories	12 Months	3 Months	3 Months	12 Months <i>(15 Months from Shipment)</i>	3 Months <i>(6 Months from Shipment)</i>	3 Months <i>(6 Months from Shipment)</i>

Definitions

New Product:

All subcomponents used in Verionix' New Products have been individually inspected and tested and are further certified to never have been installed in either an End-User or OEM application or tool. Microplasma Source assemblies are new, and as such, have not been previously exposed to contaminating conditions. These products come from Verionix with a New Product Warranty.

Refurbished Product:

Some or all of the subcomponents used in Verionix' Refurbished Products may have been previously installed in either an End-User or OEM application or tool. During the refurbishment process, all subcomponents are subjected to same inspections and tests as used in new product, and are replaced and/or upgraded as required. These "as new" products meet all new product performance specifications and come from Verionix with a Refurbished Product Warranty.

Repaired Product:

Repaired Products have been returned to Verionix for selective repair using either new or refurbished subcomponents. Depending on the nature of the repair, subcomponents may be selectively cleaned, rebuilt, replaced and tested to assure performance to original factory specification. Verionix, at its sole option, will repair the subcomponent or replace it with a repaired or refurbished part. In any case, these Repaired Products come from Verionix with a Repaired Product Warranty for the items so repaired.